EPA

United States Environmental Protection Agency
Washington, DC 20460

Work Assignment

Work Assignment Number: 1-02

☐ Other ☐ Amendment Number:

Contract Number	Contract Period	Title of Work Assignment/SF Site Name
EP-C-09-027	Base: April 1, 2010 - March 31, 2011 Option Period Number:	Air Curtain Incinerators for HLS Wast

Contractor	Specify Section and Paragraph of Contract SOW
ARCADIS	

Purpose:
- ☒ Work Assignment
- ☐ Work Assignment Amendment
- ☐ Work Plan Approval
- ☐ Work Assignment Close-Out
- ☐ Incremental Funding

Period of Performance: From 04/01/10 To 03/31/11

Comments:

☐ Superfund — Accounting and Appropriations Data — ☐ Non-Superfund

Note: To report additional accounting and appropriations data use EPA Form 1900-69A

SFO (Max 2): 22

Line	DCN (Max 6)	Budget/FY (Max 4)	Appropriation Code (Max 6)	Budget Org/Code (Max 7)	Program Element (Max 9)	Object Class (Max 4)	Amount (Dollars)	(Cents)	Site/Project (Max 8)	Cost Org/Code (Max 7)
1										
2										
3										
4										
5										

Authorized Work Assignment Ceiling

Contract Period:	Cost/Fee:	LOE:
This Action:		
Total:		

Work Plan / Cost Estimate Approvals

Contractor WP Dated:	Cost/Fee:	LOE:
Cumulative Approved:	Cost/Fee:	LOE:

Work Assignment Manager Name: Paul Lemieux (Signature)	3/3/10 (Date)	Branch/Mail Code: DCMD Phone Number: 919-541-2557 FAX Number:
Project Officer Name: Diane L Pierce (Signature)	3/24/10 (Date)	Branch/Mail Code: TSB Phone Number: 919-541-2708 FAX Number:
Other Agency Official Name: Steven Ryan (Signature)	3/24/10 (Date)	Branch/Mail Code: DCMD Phone Number: 919-541-0699 FAX Number:
Contracting Official Name: Renita Tyus (Signature)	3/25/10 (Date)	Branch/Mail Code: CPOD Phone Number: 513-487-2094 FAX Number:

Work Assignment Form. (WebForms v1.0)

Work shall not begin on this work assignment until 04/01/10.

SCOPE OF WORK
for
Air Curtain Incinerators for HLS Waste Disposal

PURPOSE OF WORK ASSIGNMENT

The contractor shall provide support for operation, maintenance, sampling/analysis, and modification to the in-house pilot-scale Air Curtain Burner located at the Open Burning Test Facility. *This work assignment is applicable to Contract Sections 1.2, 2.0, 3.0, 4.0, 5.0, 7.0, and 8.0.*

BACKGROUND

This project supports the Decontamination and Consequence Management Division within EPA's National Homeland Security Research Center. In the event of an agro-terrorist event or a natural disaster, significant quantities of materials including vegetative debris, demolition debris, or animal carcasses may be disposed of through thermal treatment techniques, such as air curtain burners (ACBs).

The primary goal of this project is to examine phenomena associated with combustion of homeland security event-generated waste in a pilot-scale ACB, so that operational recommendations for full-scale ACBs can be made. Pathogen destruction, coupled with minimization of environmental impacts, is the ultimate goal for use of ACBs for processing these wastes.

This project will use biomass or coal as the primary fuel for the ACB, with trace additions of materials of interest such as animal carcasses or other debris components.

The experiments will be performed in the pilot-scale ACB located inside the Open Burning Test Facility (OBTF). The OBTF has a baghouse attached for particulate matter control, and an optional High Efficiency Particulate Air (HEPA) filter can be added to the system.

It is likely that the testing addressed by this work assignment will consist of approximately 15 days of testing with potentially 15 days of preparation and post-testing activities. Biological analyses will be performed by the BioLab under that existing work assignment and so costs of biological analyses are not included in this WA.

DETAILED TASK DESCRIPTIONS

The contractor shall:

1) Operate and maintain the pilot-scale ACB and OBTF as required by the Project, equipment manufacturers, and the relevant EPA/NHSRC Quality Assurance (QA) and Safety plans and other permits.

2) Provide minor modifications to the ACB and OBTF and its various auxiliary systems (e.g., feeders, pumps, instruments, and data acquisition systems) as required by the Project.

3) Prepare charges for manual feed into the ACB. These charges will typically consist of small amounts of materials of interest (e.g., Cornish game hens) with biomass or coal as auxiliary fuel (e.g., cut untreated lumber). Potentially, biological surrogate organisms will be inoculated into the feed for evaluation of pathogen destruction.

4) Perform sampling activities at various times during the period of performance. The testing involved shall involve making VOST, MM5, On-line GC, Method 23, Method 9, Method 26, or novel BW sampling measurements on the ACB while materials are being fed into the system as described in the Test Plan. Once desired operating conditions are established, the contract shall perform extractive sampling. This task shall include up to 12 run days where extractive sampling procedures are performed.

5) Coordinate with the APPCD Organic Analytical Laboratory and BioLab to receive samples and analyze them. The purchase of laboratory expendables will be required. There may be some method development work to assure reliable sampling and analysis.

6) Provide support from a biology, chemistry, and safety standpoint to minimize cross contamination between samples, to assure valid sample collection, and to provide personnel protection.

7) Purchase any expendable materials for use in this project, including the feed materials (building materials), chemical simulants, and instrument calibration gases.

DELIVERABLES

1. Planning Meetings: The WAM and contractor's project manager shall arrange project meetings to discuss Task-specific progress, issues, and action items.

2. Monthly Task Progress and Cost Reports: The Contractor's monthly report to EPA shall summarize work activities (accomplished and planned) in this work assignment, including the status of applicable test, QA, and safety plans. The monthly report shall also detail labor costs and ODC charges.

3. Health and Safety Research Protocols: Health and safety research protocols shall be prepared or updated as required by the EPA Facility and APPCD safety personnel. These protocols shall be approved by the WAM and safety personnel prior to the conduct of any testing.

4. Documentation for any Fabricated Devices: Te contractor shall supply documentation for construction and operation of any devices fabricated for this project.

5. Quality Assurance Project Plans (QAPPs) and Test Plans (QATPs): The contractor shall comply with all requirements as delineated on the "Quality Assurance Planning Requirements Form (QARF)" included with this extramural action, see attachment #1 and #2. The contractor shall prepare a QAPP in accordance with http://www.epa.gov/quality/qs-docs/r5-final.pdf or based on the type of research that is being conducted. For guidance on preparing a research-specific QAPP, the preparer should refer to the project specific requirements provided in NHSRC's QMP.. The QAPP must be approved prior to the start of any laboratory work. Additional information related to QA requirements can be found at www.epa.gov/quality

6. Final Report: The Contractor shall prepare Quality Control data reports of all facility-specific data in lieu of a final report. Each Quality Control report shall be in a format suitable for EPA/NHSRC publication and shall discuss how well various measurements described in the QA plan were met.

NHSRC QUALITY ASSURANCE REQUIREMENTS FORM
Attachment I to the Statement of Work

I GENERAL INFORMATION

Title:	Air Curtain Incinerators for HLS Waste Disposal
Description:	support for operation, maintenance, sampling/analysis
Project ID:	DCMD 4.23
Status:	Original
Number Ammended:	
QA Category:	III
Action Type:	In-House
Peer Review Category:	
Security Classification:	Unclassified
Project Type:	Applied Research
QAPP Status 1:	Not Delivered
Vehicle Status:	

*If you are processing an **IAG** or **CRADA**, the responsibility for QA must be negotiated within the agreement. The TLPs in consultation with the QAMs in the various organizations must agree on, and document, which organization will take the lead for QA, the names of the QAM and TLP from each organization, and the QA requirements that will be adhered to during the agreement. Include this info in the IAG/CRADA package.*

II SCOPE OF WORK

Yes — Does the Statement of Work contain the appropriate QA language?

The awardee shall comply with all requirements as delineated on the "Quality Assurance Planning Requirements Form (QARF)" included with this extramural action. The contractor shall prepare a QAPP in accordance with the R-2 and R-5 and/or the attachments provided with the SOW. The QAPP must be approved prior to the start of any work. Additional information related to QA requirements can be found at http://www.epa.gov/quality/qs-docs/r5-final.pdf

Yes — Does this extramural action involve the collection, generation, use, and/or reporting of environmental data; the design, construction, and operation of environmental technologies; or development of software, models, or methods?
(If "No" then skip to Section IV, and sign the form.)

Yes — Will the SOW or any subsequent work assignments or task orders involve any cross-organizational efforts within EPA?

Which organization will take the lead for QA?
NHSRC

No — Has a QAPP already been approved for the activities specified in the SOW?

Yes — Is an applicable QAPP in the process of being prepared, revised, or approved by EPA personnel for future use by the contractor? (QA approval must be obtained before the contractor can start work.)

Provide the expected title for submission to QA staff for approval:
An additional QAPP for CW simulants will be submitted for subsequent experiments

Provide the approximate date for submission to QA staff for approval:
03/31/2010

III QA DOCUMENTATION OPTIONS

All documentation specified under "Other" must be defined in the NHSRC Quality Management Plan and be consistent with requirements defined in EPA Manual 5360 A1. For all items checked below, there must be adequate information in the SOW (or its appendices) for the offeror to develop this documentation. Where applicable, reference a specific section of the SOW. *(R-2 refers to EPA Requirements for Quality Management Plans (QA/R-2) (EPA/240/B-01/002, 03/20/01) and R-5 refers to EPA Requirements for Quality Assurance Project Plans (QA/R-5) (EPA/240/B-01/003, 03/20/01). Copies of these documents are available at http://www.epa.gov/quality/qa_docs.html.)*

IV SIGNATURE BLOCK

The signatures below verify that the Statement of Work (SOW) has been reviewed to ascertain the necessary QA and QC activities required to comply with EPA Order 5360.1 A2, that the COR understands these requirements, and that the COR will ensure that the quality requirements indicated on the previous pages of this form are incorporated into all associated SOWs. *(Sign/date below, obtain a concurrence signature from the QA Staff, and submit the form along with the other extramural action documentation.)*

Signature on File		Ramona Sherman MAR 17 2010	
Paul Lemieux NHSRC-DCMD Technical Lead Person	03/17/2010 Date	Ramona Sherman NHSRC-IO QA Staff Member	03/17/2010 Date

QAPP REQUIREMENTS FOR APPLIED RESEARCH PROJECTS
(from Appendix B of the NHSRC QMP)

An applied research project is a study to demonstrate the performance of technologies under defined conditions. These studies are often pilot- or field-scale. The following requirements should be addressed as applicable.

SECTION 0.0, APPROVAL BY PROJECT PARTICIPANTS

The EPA Technical Lead Person (TLP) shall be responsible for obtaining signatures of appropriate project participants on the signature page of the QA plan, documenting agreement to project objectives and the approach for evaluating these objectives.

A distribution list shall be provided to facilitate the distribution of the most recent current version of the QAPP to all the principal project participants.

SECTION 1.0, PROJECT DESCRIPTION AND OBJECTIVES

1.1 The purpose of study shall be clearly stated.

1.2 The process, site, facility, and/or environmental system to be tested shall be described.

1.3 Project objectives shall be clearly stated and identified as primary or non-primary.

SECTION 2.0, PROJECT ORGANIZATION

2.1 Key points of contact for each organization involved in the project shall be identified.

2.2 All QA Managers and their relationship in the organizations (*i.e.*, location within each organization) shall be identified with evidence that the QA Manager is independent of project management.

2.3 Responsibilities of all other project participants and their relationship to other project participants shall be identified, meaning that organizations responsible for planning, coordination, sample collection, sample custody, measurements (*i.e.*, analytical, physical, and process), data reduction, data validation, and report preparation shall be clearly identified.

SECTION 3.0, EXPERIMENTAL APPROACH

3.1 The general approach and the test conditions for each experimental phase shall be provided. The statistical methods that will be used to evaluate the data (*i.e.*, ANOVA, or summary statistics) should be identified.

(NOTE: As deemed appropriate to the project by the TLP, the information requested in Sections 3.2, 3.3, and 3.4 may be presented here or in Section 4; the information requested in Sections 3.5 may be presented here or in Section 5; and the information requested in Sections 3.6 may be presented here or in Section 7.)

3.2 The sampling strategy shall be included and evidence must be presented to demonstrate that the strategy is appropriate for meeting primary project objectives, *i.e.*, a description of the statistical method or scientific rationale used to select sample sites and number of samples shall be provided.

3.3 Sampling/monitoring points for all measurements (*i.e.*, including locations and access points) shall be identified.

3.4 The frequency of sampling/monitoring events, as well as the numbers for each sample type and/or location shall be provided, including QC and reserve samples.

3.5 All measurements (*i.e.*, analytical [chemical, microbiological, assays], physical, and process) shall be identified for each sample type or process, and project-specific target analytes shall be listed and classified as critical or noncritical in the QAPP.

3.6 The planned approach (statistical and/or non-statistical) for evaluating project objectives shall be included.

SECTION 4.0, SAMPLING PROCEDURES

4.1 Whenever applicable, the method used to establish steady-state conditions shall be described.

4.2 Known site_specific factors that may affect sampling/monitoring procedures shall be described.

4.3 Any site preparation needed prior to sampling/monitoring shall be described.

4.4 Each sampling/monitoring procedure to be used shall be discussed or referenced. If compositing or splitting samples, those procedures shall be described.

4.5 For samples requiring a split sample for either QA/QC purposes or for shipment to a different laboratory, the QAPP shall identify who is responsible for splitting samples, and where the splitting is performed (*e.g.*, field versus lab).

4.6 If sampling/monitoring equipment is used to collect critical measurement data (*i.e.*, used to calculate the final concentration of a critical parameter), the QAPP shall describe how the sampling equipment is calibrated, the frequency at which it is calibrated, and the acceptance criteria for calibration or calibration verification, as appropriate.

4.7 If sampling/monitoring equipment is used to collect critical measurement data, the QAPP shall describe how cross-contamination between samples is avoided.

4.8 The QAPP shall include a discussion of the procedures to be used to assure that representative samples are collected.

4.9 A list of sample quantities to be collected, and the sample amount required for each analysis, including QC sample analysis, shall be specified.

4.10 Containers used for sample collection, transport, and storage for each sample type shall be described.

4.11 Describe how samples are uniquely identified.

4.12 Sample preservation methods (*e.g.*, refrigeration, acidification, *etc.*), including specific reagents, equipment, and supplies required for sample preservation shall be described.

4.13 Holding time requirements shall be noted.

4.14 Procedures for packing and shipping samples shall be described.

4.15 Procedures to maintain chain_of_custody (*e.g.*, custody seals, records) during transfer from the field to the laboratory, in the laboratory, and among contractors and subcontractors shall be described to ensure that sample integrity is maintained.

4.16 Sample archival requirements for each relevant organization shall be provided.

SECTION 5.0, TESTING AND MEASUREMENT PROTOCOLS

5.1 Each measurement method to be used shall be described in detail or referenced. Modifications to EPA_approved or similarly validated methods shall be specified.

5.2 For unproven methods, verification data applicable to expected matrices shall be included in the QAPP meaning the QAPP shall provide evidence that the proposed method is capable of achieving the desired performance.

5.3 For measurements which require a calibrated system, the QAPP shall include specific calibration procedures applicable to each project target analyte, and the procedures for verifying both initial and continuing calibrations (including frequency and acceptance criteria, and corrective actions to be performed if acceptance criteria are not met).

SECTION 6.0, QA/QC CHECKS

6.1 At a minimum, the QAPP shall include quantitative acceptance criteria for QA objectives associated with accuracy, precision, detection limits, and completeness for critical measurements (process, physical, and analytical, as applicable) for each matrix.

6.2 Any additional project-specific QA objectives shall be presented, including acceptance criteria. This includes items such as mass balance requirements.

6.3 The specific procedures used to assess all identified QA objectives shall be fully described.

6.4 The QAPP shall list and define all other QC checks and/or procedures (*e.g.*, blanks, surrogates, controls, *etc.*) used for the project, both field and laboratory.

6.5 For each specified QC check or procedure, required frequencies, associated acceptance criteria, and corrective actions to be performed if acceptance criteria are not met shall be included.

SECTION 7.0, DATA REPORTING, DATA REDUCTION, AND DATA VALIDATION

7.1 The reporting requirements (*e.g.*, units, reporting method [wet or dry]) for each measurement and matrix shall be identified.

7.2 The deliverables expected from each organization responsible for field and laboratory activities shall be listed.

7.3 Data reduction procedures specific to the project, and also specific to each organization, shall be summarized.

7.4 Data validation procedures specific to each organization used to ensure the reporting of accurate project data to internal and external clients shall be summarized.

7.5 Data storage requirements for each organization shall be provided.

7.6 The product document that will be prepared for the project shall be specified (*e.g.*, journal article, final report, *etc.*). The contents of this document can be referenced to a NHSRC or program-specific QMP, if appropriate.

SECTION 8.0, ASSESSMENTS

8.1 The QAPP shall identify all scheduled audits (*i.e.*, both technical system audits [TSAs] and performance evaluations [PEs]) to be performed, who will perform these audits, and who will receive the audit reports.

8.2 The QAPP shall provide procedures that are to be followed that will ensure that necessary corrective actions will be performed.

8.3 The responsible party(-ies) for implementing corrective actions shall be identified.

SECTION 9.0, REFERENCES

References shall be provided either in the body of the text as footnotes or in a separate section.

Attachment # 2

NHSRC QA
To the Statement of Work
Requirements/Definitions List

EPAs Quality System Website: http://www.epa.gov/quality
EPA's Requirements and Guidance Documents: http://www.epa.gov/quality/qa_docs.html
EPA's Quality System Website: http://www.epa.gov/quality/qs-docs/r5-final.pdf

In accordance with EPA Order 5360.1 A2, conformance to ANSI/ASQC E4 must be demonstrated by submitting the quality documentation described herein. All Quality documentation shall be submitted to the Government for review. The Government will review and return the quality documentation, with comments, and indicate approval or disapproval. If the quality documentation is not approved, it must be revised to address all comments and shall be resubmitted to the Government for approval. Work involving environmental data collection, generation, use, or reporting shall not commence until the Government has approve the quality documentation. The Quality Assurance Project Plan (QAPP) shall be submitted to the Government at least thirty (30) days prior to the beginning of any environmental data gathering or generation activity in order to allow sufficient time for review and revisions to be completed. After the Government has approved the quality documentation, the Contractor shall also implement it as written and approved by the Government.

NHSRC's Quality System Specifications for Extramural Actions –

These requirements typically pertain to single project efforts. The five specifications are:

(1) a description of the organization's Quality System (QS) and information regarding how this QS is documented, communicated and implemented;
(2) an organizational chart showing the position of the QA function;
(3) *delineation of the authority and responsibilities of the QA function;*
(4) the background and experience of the QA personnel who will be assigned to the project; and
(5) the organization's general approach for accomplishing the QA specifications in the SOW.

NHSRC QA Requirements/Definitions List

Category Level Designations (determines the level of QA required):

☐ **Category I Project** - applicable to studies performed to generate data used for enforcement activities, litigation, or research project involving human subjects. The QAPP shall address all elements listed in "EPA Requirements for QA Project Plans, EPA QA/R-5.

☐ **Category II Project** - applicable to studies performed to generate data used in support of the development of environmental regulations or standards. The QAPP shall address all elements listed in "EPA Requirements for QA Project Plans, EPA QA/R-5.

☑ **Category III Project** - applicable to projects involving applied research or technology evaluations. The QAPP shall address the applicable sections of "EPA Requirements for QA Project Plans, EPA QA/R-5 as outlined in the **NHSRC's QMP: QAPP** requirements for the specific project type (see below).

☐ **Category IV Project** - applicable to projects involving basic research or preliminary data gathering activities. The QAPP shall address the applicable sections of "EPA Requirements for QA Project Plans, EPA QA/R-5 as outlined in the **NHSRC's QMP** QAPP requirements for the specific project type (see below).

Project Types:

These outlines of NHSRC's QAPP Requirements for various project types, from Appendix B of the NHSRC QMP (except where otherwise noted), are condensed from *typically applicable sections of R-5 (EPA Requirements for QA Project Plans)* and are intended to serve as a starting point when preparing a QAPP. These lists and their format may not fit every research scenario and QAPP's must conform to applicable sections of R-5 in a way that fully describes the research plan and appropriate QA and QC measures to ensure that the data are of adequate quality and quantity to fit their intended purpose.

☑ **Applied Research Project** - pertains to a study performed to generate data to demonstrate the performance of accepted processes or technologies under defined conditions. These studies are often pilot- or field-scale. The QAPP shall address all requirements listed in "QAPP Requirements for Applied Research Projects" from Appendix B of the NHSRC QMP.

☐ **Basic Research Project** - pertains to a study performed to generate data used to evaluate unproven theories, processes, or technologies. These studies are often bench-scale. The QAPP shall address all requirements listed in "QAPP Requirements for Basic Research Projects" from Appendix B of the NHSRC QMP.

☐ **Design, Construction, and/or Operation of Environmental Technology Project** - pertains to environmental technology designed, constructed and/or operated by and/or for EPA. The QAPP shall address requirements in the EPA Quality System document "Guidance on Quality Assurance for Environmental Technology Design, Construction, and Operation" G-11, at http://www.epa.gov/quality/QS-docs/g11-final-05.pdf. For additional information, you may refer to Part C of "Specifications and Guidelines for Quality Systems for Environmental Data Collection and Environmental Technology," ANSI/ASQC E4-1994, American Society for Quality Control, Milwaukee, WI, January 1995.

☐ **Geospatial Data Quality Assurance Project** - pertains to data collection; data processing and analysis; and data validation of geospatial applications. The QAPP shall address requirements in the EPA Quality System document "Guidance for Geospatial Data Quality Assurance Project Plans" G-5S at http://www.epa.gov/quality/QS-docs/g5g-final-05.pdf.

☐ **Method Development Project** - pertains to situations where there is no existing standard method, or a standard method needs to be significantly modified for a specific application. The QAPP shall address all requirements listed in "QAPP Requirements for Method Development Projects" from Appendix B of the NHSRC QMP.

☐ **Model Development Project** - includes all types of mathematical models including static, dynamic, deterministic, stochastic, mechanistic, empirical, etc. The QAPP shall address requirements in the EPA Quality System document "Guidance for Quality Assurance Project Plans for Modeling" G-5M at http://www.epa.gov/quality/QS-docs/g5m-final.pdf.

☐ **Sampling and Analysis Project** - pertains to the collection and analysis of samples with no objectives other than to provide characterization or monitoring information. The QAPP shall address all requirements listed in "QAPP Requirements for Sampling and Analysis Projects" from Appendix B of the NHSRC QMP.

☐ **Secondary Data Project** - pertains to environmental data collected from other sources, by or for EPA, that are used for purposes other than those originally intended. Sources may include: literature, industry surveys, compilations from computerized databases and information systems, and computerized or mathematical models of environmental processes. The QAPP shall address all requirements listed in "QAPP Requirements for Secondary Data Projects" from Appendix B of the NHSRC QMP.

☐ **Software Development and Data Management Project** - pertains to software development, software/hardware systems development, database design and maintenance, data validation and verification systems. The QAPP shall address all requirements listed in "QAPP Requirements for Software Development Projects" from Appendix B of the NHSRC QMP.

Definitions:

Environmental Data - These are any measurement or information that describe environmental processes, location, or conditions; ecological or health effects directly from measurements, produced from software and models, and compiled from other sources such as data bases or the literature. For EPA, environmental data include information collected directly from measurements, produced from software and models, and compiled from other sources such as data bases or literature.

Incremental Funding - Incremental funding is partial funding, no new work.

Quality Assurance (QA) - Quality assurance is a system of management activities to ensure that a process, item, or service is of the type and quality needed by the customer. It deals with setting policy and running an administrative system of management controls that cover planning, implementation, and review of data collection activities and the use of data in decision making. Quality assurance is just one part of a quality system.

Quality Assurance Project Plan (QAPP) - A QAPP is a document that describes the necessary quality assurance, quality control, and other technical activities that must be implemented to ensure that the results of the work performed will satisfy the stated performance criteria. A QAPP documents project-specific information.

Quality Control (QC) - Quality control is a technical function that includes all the scientific precautions, such as calibrations and duplications, which are needed to acquire data of known and adequate quality.

Quality Management Plan (QMP) - A QMP is a document that describes an organization's/program's quality system in terms of the organizational structure, policy and procedures, functional responsibilities of management and staff, lines of authority, and required interfaces for those planning, implementing, documenting, and assessing all activities conducted. A QMP documents the overall organization/program, and is primarily applicable to multi-year, multi-project efforts. An organization's/program's QMP shall address all elements listed in the "Requirements for Quality Management Plans" in Appendix B of the NHSRC QMP.

Quality System - A quality system is the means by which an organization manages its quality aspects in a systematic, organized manner and provides a framework for planning, implementing, and assessing work performed by an organization and for carrying out required quality assurance and quality control activities.

R-2. EPA Requirements for Quality Management Plans (EPA/240/B-01/002) March, 2001 http://www.epa.gov/quality/QS-docs/r2-final.pdf.

R-5. EPA Requirements for Quality Management Plans (EPA/240/B-01/002) March, 2001 http://www.epa.gov/quality/QS-docs/r5-final.pdf.

Substantive Change - Substantive change is any change in an activity that may alter the quality of data being used, generated, or gathered.

Technical Lead Person (TLP) - This person is technically responsible for the project. For extramural contract work, the TLP is typically the contracting officer's representative (COR). For intramural work, the TLP is typically the Principal Investigator.

Abbreviations:

COR	Contracting Officer's Representative	IAG	Interagency Agreement
NHSRC	National Homeland Security Research Center	QA	Quality Assurance
NRMRL	National Risk Management Research Laboratory	QAM	Quality Assurance Manager
QA ID	Quality Assurance Identification	QMP	Quality Management Plan
QAPP	Quality Assurance Project Plan	SOW	Statement of Work
QS	Quality System	CRADA	Cooperative Research & Development Agreement

TLP Technical Lead Person